

CyberNet Evolution Labour Rates

Current as of 12th February 2008

We provide a range of labour services with qualified and experienced technicians covering South-East Queensland and Northern New South Wales. Established in 1996 we provide the highest quality service and I.T products for the majority of business and industry types. Please enquire about our extensive range of hardware & software products available.

CyberNet Evolution

Telephone 07 5526 4595
 Facsimile 07 5526 4511
 After Hours 0412 235 588
 E Mail: info@cenet.com.au
 Web: <http://www.cenet.com.au>

Labour Rates

Labour Rate Type	Cost (inc GST)	Notes
In-House	\$110.00/Hr	This rate applies to work completed at our workshop in Southport
On-Site (Minimum 15min call out)	\$120.00/Hr	This rate applies to on-site work performed at customer's premises. Please note an additional call out fee applies.
Priority response (6Hr) Authorisation required* (Minimum 15min call out)	\$150.00/Hr	This rate applies to requests for on-site work which requires priority service and guarantees a technician on-site within 6 working hours. For same day service please book prior to 11.00am. Please note an additional call out fee applies
Emergency response (3Hr) Authorisation required* (Minimum 15min call out)	\$180.00/Hr	This rate applies to requests for on-site work which requires an emergency response and guarantees a technician on-site within 3 working hours. For same day service please book prior to 2.00pm. Please note an additional call out fee applies
After Hours (On-Site) Authorisation required* (Minimum 15min call out)	\$180.00/Hr	This rate applies to requests for on-site work which are booked to be completed after hours. After hours rates apply to all bookings from 5.30pm to 8.00am Monday to Friday and all work booked for Saturday or Sunday. Please note an additional call out fee applies

Call Out Fees

Call Out Fees	Cost (inc GST)	Notes
1-25Kms	\$30.00/Hr	Customer location is between 1-25Kms from Southport
26-50Kms	\$60.00/Hr	Customer location is between 26-50Kms from Southport
51-75Kms	\$90.00/Hr	Customer location is between 51-75Kms from Southport
>76Kms	Quoted	Please contact our admin department on 07 5526 4595

- To authorise priority service simply contact our administration department on 07 55264 595 to book your service. You must be an owner or authorised contact for the company to book priority service
- Discounts of up to 20% are available for customers wishing to purchase pre-paid labour plans. Discounts apply to all labour rates and call out fees